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February 26, 2009

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, DC 20554

Filed Electronically Via ECFS

RE: American Cyber Corporation d/b/a Discount Plus
Customer Proprietary Network Information Certification
EB Docket No. 06-36

Dear Ms. Dortch:

Pursuant to 47 C.F.R. 64.2009(e) please find attached the 2008 Annual CPNI Certification and Accompanying Statement filed on behalf of American Cyber Corporation d/b/a Discount Plus.

Please contact the undersigned should you have any questions or concerns at (269) 381-8893 or patrick@crockerlawfirm.com.

Very truly yours,

CROCKER & CROCKER, P.C.


Patrick D. Crocker

PDC/tld

cc: FCC Enforcement Bureau (2 copies via USPS Mail)
Best Copy and Print, Inc. (via e-mail FCC@BCPIWEB.COM)

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2008

Date filed: February 27, 2009

Name of Company Covered by this Certification: American Cyber Corporation
d/b/a Discount Plus

Form 499 Filer ID: 819152

Name of Signatory: Daniel G. Coleman

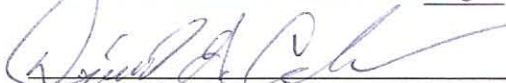
Title of Signatory: President

I am the President of American Cyber Corporation d/b/a Discount Plus and as such do hereby certify, affirm, depose, and say that I have authority to make this Customer Proprietary Network Information ("CPNI") Annual Certification of Compliance on behalf of American Cyber Corporation d/b/a Discount Plus. I have personal knowledge that American Cyber Corporation d/b/a Discount Plus has established adequate operating procedures to ensure compliance with the Commission's CPNI rules as set forth in 47 C.F.R. § 64.2001 et. seq.

Attached to this Certification is an Accompanying Statement explaining how the company's procedures ensure compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

American Cyber Corporation d/b/a Discount Plus received no customer complaints in the past year concerning the unauthorized release of CPNI. Further, American Cyber Corporation d/b/a Discount Plus has taken no action against data brokers for the unauthorized release of CPNI during calendar year 2008. American Cyber Corporation d/b/a Discount Plus will report any information it may obtain with respect to the processes pretexters are using to attempt to access CPNI and what steps American Cyber Corporation d/b/a Discount Plus is taking to protect CPNI.

This Certification is dated this 26th day of February, 2009.



Daniel G. Coleman

President

American Cyber Corporation d/b/a Discount Plus

ACCOMPANYING STATEMENT

American Cyber Corporation d/b/a Discount Plus ("American Cyber") operating procedures ensure that American Cyber is in compliance with the requirements set forth in the Commission's CPNI rules as set forth in 47 C.F.R. Part 64, Subpart U (the "**CPNI Rules**") as follows:

- American Cyber's operating procedures prohibit the use, disclosure or release of CPNI, except as permitted or required under 47 U.S.C. § 222(d) and Rule 64.2005. American Cyber does not use, disclose or permit access to CPNI for any purpose (including marketing communications-related services) and does not disclose or grant access to CPNI to any party (including to agents or affiliates that provide communications-related services), except as permitted under 47 U.S.C. § 222(d) and Rule 64.2005.
- American Cyber's operating procedures prohibit the use of CPNI in sales or marketing campaigns. American Cyber does not use, disclose or grant access to CPNI for any purpose, to any party or in any manner that would require a customer's "opt in" or "opt out" approval under the Commission's CPNI Rules. American Cyber does not currently solicit "opt in" or "opt out" customer approval for the use or disclosure of CPNI.
- American Cyber takes reasonable measures to discover and protect against attempts to gain unauthorized access to CPNI. American Cyber's operating procedures include safeguards designed to identify and protect against unauthorized use, disclosure or access to CPNI. American Cyber authenticates a customer prior to disclosing CPNI based on customer-initiated telephone contact or an in-store visit.
- American Cyber maintains a record of all instances where CPNI was disclosed or provided to third parties and where third parties were permitted access to CPNI. Records of all instances where CPNI was disclosed or provided to third parties, or where third parties were permitted access to CPNI, are maintained for a minimum of one year.
- American Cyber does not release call detail CPNI over the telephone, based on customer-initiated telephone contact, unless the customer first provides a password that is not prompted by American Cyber asking for readily available biographical information or account information or unless the customer is able to provide the relevant call detail information without American Cyber assistance. If a customer does not provide a password and is not able to provide the relevant call detail information without American Cyber assistance, American Cyber only discloses call detail CPNI by sending it to an address of record or by calling the customer at the telephone number of record.
- American Cyber provides customers with access to CPNI at American Cyber's retail locations only if the customer presents a valid photo ID and the valid photo ID matches an authorized name on the customer account. If a customer is not able to provide a valid photo ID, he or she may instead provide the account password in the same manner required for customer-initiated telephone contact. If a customer is not able to provide a valid photo ID or account password in connection with an in person inquiry, American Cyber only discloses call detail CPNI by sending it to an address of record or by calling the customer at the telephone number of record.

- American Cyber has established a system of passwords and password protection. For a new customer establishing service, American Cyber requests that the customer establish a password at the time of service initiation. For existing customers to establish a password, American Cyber must first authenticate the customer without the use of readily available biographical information or account information, for example by calling the customer at the telephone Number of record or by using a personal identification number (PIN) or similar method to authenticate a customer.
- If a customer password is forgotten or lost, American Cyber uses a backup customer authentication method that is not based on readily available biographical information or account information.
- If a customer does not want to establish a password or if a password is lost or forgotten without subsequent authentication of the customer, the customer may only access call detail information based on a customer-initiated telephone call by asking American Cyber to send the call detail information to an address of record or by American Cyber calling the customer at the telephone number of record. If a customer does not want to establish a password or if a password is lost or forgotten without subsequent authentication of the customer, the customer may only access call detail information based on personal inquiry at a retail location by providing a valid photo ID that matches an authorized name on the customer account or by asking American Cyber to send the call detail information to an address of record or by American Cyber calling the customer at the telephone number of record.
- American Cyber has procedures and policies in place to notify a customer immediately when a password, customer response to a back-up means of authentication, address of record or other critical account information is created or changed.
- American Cyber does not currently provide online account access to customers.
- All American Cyber employees with access to or a need to use CPNI have been trained regarding American Cyber's operating procedures and as to when they are and are not authorized to use, disclose or permit access to CPNI. American Cyber's employees have been trained regarding the types of information that constitute CPNI and American Cyber's safeguards (such as employee restrictions, password protection, supervisory review, etc.) applicable to American Cyber's handling of CPNI. American Cyber's employee manual includes a disciplinary policy requiring compliance with American Cyber's operating procedures and sets forth penalties for noncompliance, up to and including termination of employment.
- American Cyber has appointed a compliance officer and established a supervisory review process regarding American Cyber's compliance with the Commission's CPNI Rules. American Cyber's operating policies require that employees confer with the compliance officer if they are unsure about any circumstances or situations involving the potential use, disclosure or release of CPNI. American Cyber's operating policies require that the compliance officer confer with American Cyber's legal counsel if he or she is unsure about any circumstances or situations involving the potential use, disclosure or release of CPNI.

- American Cyber's compliance officer has personal knowledge of American Cyber's operating procedures and is authorized, as an agent of American Cyber, to sign and file an annual CPNI compliance certification with the Commission.
- All American Cyber employees and the compliance officer are trained to identify and protect against activity that is indicative of pretexting. All American Cyber employees and the compliance officer are required to report any breach or potential breach of CPNI safeguards and/or any customer complaints regarding CPNI. In the event of a CPNI breach, American Cyber's operating procedures require compliance with the Commission's CPNI Rules regarding notice to law enforcement and customers. American Cyber must maintain records of any discovered breaches and notifications to the Secret Service and the FBI regarding those breaches, as well as the Secret Service and the FBI responses to such notifications, for a period of at least two years.

STATEMENT OF ACTIONS TAKEN AGAINST DATA BROKERS

- A. During Calendar Year 2008, the Company has instituted the following proceeding, or filed the following petitions, against data brokers before the Federal Communications Commission:

NONE

- B. During Calendar Year 2008, the Company has instituted the following proceeding, or filed the following petitions, against data brokers before the various Public Utilities Commissions:

NONE

- C. During Calendar Year 2008, the Company has instituted the following proceeding, or filed the following petitions, against data brokers before the following federal or state courts:

NONE

**SUMMARY OF CUSTOMER COMPLAINTS
REGARDING UNAUTHORIZED RELEASE OF CPNI**

- A. During Calendar Year 2008, the Company has received the following number of customer complaints related to unauthorized access to, or disclosure of, CPNI due to improper access by Company employees:

NONE

- B. During Calendar Year 2008, the Company has received the following number of customer complaints related to unauthorized access to, or disclosure of, CPNI due to improper disclosure to individuals not authorized to receive the information:

NONE

- C. During Calendar Year 2008, the Company has received the following number of customer complaints related to unauthorized access to, or disclosure of, CPNI due to improper access to online information by individuals not authorized to view the information:

NONE

- D. During Calendar Year 2008, the Company has become aware of the following processes that pretexters are using to attempt to access its CPNI:

NONE